



11/4/1/2/11

Wes-Kaapse Provinsiale Parlement  
Western Cape Provincial Parliament  
IPalamente yePhondo leNtshona Koloni

**COMMITTEE REPORT**

**Report of the Standing Committee on Health on the oversight visit to the Klapmuts Clinic in Stellenbosch on 18 August 2021**

The Standing Committee on Health having conducted an oversight visit to the Klapmuts Clinic in Stellenbosch on 18 August 2021 reports as follows:

### **The Delegation**

The delegation of the Standing Committee on Health included the following Members:

Allen R (DA)  
Philander, WF (DA) (Chairperson)  
Windvogel, R (ANC)

### **Apologies**

Bans, AP (ANC)  
Bakubaku-Vos, NG (ANC)  
Botha, LJ (DA)  
Xego, M (EFF)

### **The following parliamentary official accompanied the delegation:**

Ms N Jamce

### **Background**

The Standing Committee on Health conducted an oversight visit to the Klapmuts Clinic in Stellenbosch. The visit was a follow-up to a visit conducted in September 2020. The purpose of the visit was to check if the Department managed to address some of the challenges that were raised by the Committee during the September visit. In addition, the Committee resolved to visit the Klapmuts Clinic to assess the service pressure that the Clinic was experiencing during the COVID-19 pandemic and the progress made in rolling-out the COVID-19 vaccinating in Klapmuts and the surrounding areas.

On arrival, the Committee was welcomed by Dr. Williams, Acting Medical Manager, Ms. Johnson, Primary Health Care Manager, Sister Muller, Assistant Nursing Manager Clinic, and Sister Adams, the Operational Manager. Dr. Williams proceeded to brief the Committee on the services offered by the Clinic, staff component, the vaccination rollout programme and the challenges of the Klapmuts Clinic.


## **1.2 Salient points that emanated from the visit to the Klapmuts Clinic**

- 1.2.1 The Klapmuts Clinic (the Clinic) is a Primary Health Care facility that offers services such as child and women's health, chronic diseases care, HIV and TB care, men's health, and acute services.
- 1.2.2 It was reported that the community of Klapmuts was growing at a rapid speed and the size of the Clinic was small. The Clinic provides health services to an estimated 22 584 community members and surrounding communities.
- 1.2.3 The staff complement of the Clinic consist of one Operational Manager, two Professional Nurses, two Enrolled Nurses, two Clinical Nurse Practitioners, and two Administrative Staff. In addition, the Clinic has eight Community Workers who are assisting.
- 1.2.4 Sister Adams informed the Committee that she has tendered her resignation and was leaving the Clinic on the 31 August due to the challenges at the Klapmuts.
- 1.2.5 She indicated that the shortage of staff was one of the contributing factors for her resignation. According to Sister Adams, there was a dire shortage of staff at the Clinic. She reported that as the Operational Manager, she had to perform duties that are supposed to be carried out

by three people and this made it impossible for her to even perform her administrative work as the Operational Manager.

- 1.2.6 Sister Adams highlighted that one Clinical Nurse Practitioner at the Clinic had to do Triage duties, COVID-19 screening, and testing, and curative services. Additional clinical staff is urgently needed. Some of the duties are neglected when there are staff was on leave.
- 1.2.7 The Committee was informed that the post of the Operations Manager will be vacant from 1 September. It was reported that the position has been approved to be filled, recruitment and selection process was underway.
- 1.2.8 It was reported that the Clinic has requested an additional Clinical Nurse Practitioner. The request was submitted to the Stellenbosch Sub-District in 2020 but it was not approved.
- 1.2.9 During the visit, it was reported that the patient headcount for the Clinic in quarter 1 and 2 was 15 225, an average of 7 613 per quarter, and 2538 monthly.
- 1.2.10 The TB treatment default rate was reported to be on the rise and it was difficult to trace patients due to various factors that include amongst other things, patients not having fixed residential addresses, change in contact numbers and interprovincial migration.
- 1.2.11 It was reported that 2% of the patients at the Clinic were not collecting their chronic medication within the required timeframes.
- 1.2.12 The Committee was informed that the Clinic was conducting the COVID-19 testing and the vaccination was rolled out from the Van der Stel Sports Club, a central vaccination site for the Stellenbosch sub-district.
- 1.2.13 The Stellenbosch sub-district has administered 18060 vaccination doses as of 2 August 2021 and it was reported that the vaccination drive was completed in old age homes, Department of Education, Social Development including Early Childhood Development and Department of Correctional Services.
- 1.2.14 In addition, it was reported that the vaccination for the homeless, bedbound, disabled and farming community was underway in the Stellenbosch Sub-District.
- 1.2.15 During the visit, the Committee was informed that the appointment for the Clinic Committees members for the Clinic was underway. Seven nominations were received and the people have been vetted. It was reported that the Clinic Committee will be operational before the end of 2021.
- 1.2.16 Inadequate space was also reported as a major challenge at the Clinic, people queue outside even in rainy seasons. However, the Committee noted a new VTU container within the premises and it was reported that it was utilised as a COVID-19 testing unit.
- 1.2.17 The Clinic was in urgent need of an extra consultation room for children. Due to the shortage of space and consultation rooms, sick children at the Clinic were treated in the TB room.
- 1.2.18 The Clinic has successfully implemented an electronic appointment system with time slots for patients to reduce the waiting times and overcrowding.
- 1.2.19 During the 2020/2021 financial year, the Clinic obtained a Gold Status for Ideal Clinic.

The Committee successfully concluded its visit at the Klapmuts Clinic and thank the officials for their hard work and dedication in providing quality health services to the residents of Klapmuts and surrounding areas.



**MS WF KAIZER-PHILANDER, MPP**  
**CHAIRPERSON: STANDING COMMITTEE ON HEALTH**  
**WESTERN CAPE PROVINCIAL PARLIAMENT**